



Altura Credit Union Online Banking: Alexa Skill Privacy Policy

1. **Description of Service.** The Skill allows you to use your Alexa-enabled device ("Alexa Device"), such as an Amazon Echo to communicate with Altura Credit Union, by voice commands, regarding your Altura Credit Union deposit account or loan account (individually, an "Account" and collectively, "Accounts").
2. **Communication, Privacy and Security.** The use of the Skill is voluntary. The Skill uses the public internet, third-party networks, and inside wiring in your premises to communicate, by voice with us regarding your Accounts. To use the Skill, you must speak commands and questions aloud to Alexa, and you will receive responses aloud. Your communication with Altura Credit Union using the Skill constitutes an authorized communication by you. Once you set up your Alexa Device with the Skill, you are authorizing Altura Credit Union to provide information to Alexa Device based on the Alexa Device security settings. For example, the settings on your Alexa Device may allow Alexa Device to retrieve information about your Accounts based on only verbal requests from anyone who uses your Alexa Device, or to save information about your Accounts for easier access. By enabling the Skill on your Alexa Device, you are responsible for how the Skill is used (including any communication between Altura Credit Union and your Alexa Device). You are solely responsible for all communications with Altura Credit Union using the Skill. For example, it is possible that someone other than you could interact with Altura Credit Union using the Skill, or that someone could overhear you interacting with Altura Credit Union using the Skill and learn information about your Accounts. It is also possible that Alexa, the Alexa Device and/or Amazon will record your interactions with the Skill or Alexa. Consult your agreements with Amazon to learn more about how Amazon and your Alexa Device treat those interactions. See [Amazon's Privacy Notice](#) and the [Alexa Terms of Use](#)
3. **Release of Your Information to Amazon.** Your interactions with Altura Credit Union using the Skill are subject to the Altura Credit Union Privacy Policy. By installing the Skill, you are authorizing Altura Credit Union to perform the actions and share with Amazon the information communicated to Altura Credit Union, or requested from Altura Credit Union. We will send that information through Amazon, which will then go through the internet. For example, if you request that Alexa tell you your balance on your Altura Credit Union Account, you authorize Altura Credit Union to release that information to Amazon.