

Statements

Altura Credit Union

E-Statement Disclosure Agreement

How E-Statements Work

Your periodic electronic statement will be available through our Online Account Access System. Hardware and Software requirements Personal Computer, Internet Service Provider, Adobe PDF Reader. Free downloads for Adobe Acrobat are provided.

E-statement Application and Consent Form

By applying for E-statements, I authorize Altura Credit Union to set up my account to receive electronic periodic statements and marketing materials, I agree and understand the following:

- This consent is to receive your regular periodic statements electronically as well as other disclosures required by law, other notices, newsletters and promotional materials sent from Altura Credit Union.**
- You have the right to withdraw your consent to receive your periodic statement on paper. You understand you will not receive a paper statement in addition to electronic statements. You may have one or the other for free, however; if you wish to receive additional copies, there is a \$5.00 per statement fee.**
- You have the right to withdraw your consent to receive your periodic statement electronically at no charge. Use Online Banking or contact the credit union to cancel E-Statements.**
- It is your responsibility to inform the credit union of changes to your email address. You can change your email address in Online Banking, by calling the credit union, in person or using the secure messaging system in Online Banking. Never include confidential information in a standard email message.**
- If you want to receive a paper copy of your periodic statement, while you are signed up for E-Statements, you may call the Member Service Department at 888-883-7228. A fee of \$5.00 per statement will be assessed to your account.**

Hardware and Software requirements are as follows: Personal Computer, Internet Service Provider, Adobe PDF Reader. Free downloads for Adobe Acrobat Reader are provided.